

Setup Guide



Setup Guide

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This software and any accompanying documentation provided under this agreement are commercial computer software and documentation developed exclusively at private expense.

Safety information

Always follow all safety precautions when installing or using telephone equipment to reduce the risk of fire, electric shock and injury to persons, including the following:

- If your product is not marked with this symbol , it must be connected to an electrical outlet that is properly grounded.
 CAUTION: Do not use the fax feature during a lightning storm. Do not set up this product or make any electrical or cabling connections, such as the power cord or telephone, during a lightning storm.
- The power cord must be connected to an electrical outlet near the product and easily accessible.
- Refer service or repairs, other than those described in the operating instructions, to a professional service person.
- This product is designed, tested, and approved to meet strict global safety standards with the use of specific components installed by the original equipment manufacturer. The safety features of some parts may not always be obvious. The manufacturer is not responsible for the use of other replacement parts.
- When installing the print server containing the fax modem port, follow all safety precautions of any equipment into which the card is being installed.
- Never install or use this equipment in wet locations.
- Before attempting to access the printer compartment where the option card is installed, you must remove the fax phone line cable first from the wall outlet, and then from the fax modem port of the print server.

This product contains mercury in the lamp (<5mg Hg). Disposal of mercury may be regulated due to environmental considerations. For disposal or recycling information, please contact your local authorities or the Electronic Industries Alliance: www.eiae.org.

Conventions

It may help you to recognize the caution and warning conventions used in this document. These appear in the left column for easy reference.

CAUTION: A caution identifies something that could cause you harm.

Warning: A warning identifies something that could damage your product hardware or software.

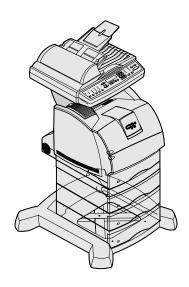
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Step 1: Get started

Using this book



This book helps you set up your printer and scanner (MFP option). If you do not have an option listed here, you can skip that portion of the setup guide and continue to the next task.

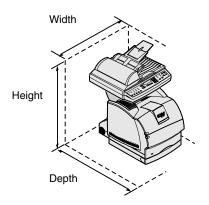
If you need more information to assemble an option or your printer, refer to the documentation that came with the option or your printer and then return to this guide and continue setup.

If you encounter a problem while setting up the printer, see "Solve setup problems" on page 42.

Turning off the printer

If you are installing a scanner after initial printer setup, turn the printer off and unplug the power cord from both the wall outlet and the printer or 2000-sheet drawer. If you have any other devices connected to the printer, turn them off as well and unplug their power cords.

Selecting a location for your printer and MFP



CAUTION: The printer weighs 20.4 kg (45 lb) and requires at least two people to lift it safely.

Note: Leave the printer in the box until you are ready to install it.

When selecting a location for your printer and MFP option, you must leave enough room to open the printer trays, covers, doors, and MFP option. It is also important to:

- Allow space around the printer for proper ventilation
- Provide a firm, level, and stable surface
- Keep the equipment away from the direct airflow of air conditioners, heaters, or ventilators
- Keep the equipment free of sunlight, humidity extremes, or temperature fluctuations
- Keep the equipment clean, dry, and free of dust

The space requirements for a fully configured system are:

Width: 633.6 mm (25 in.)

Depth: 1039.0 mm (41 in.)

• Height: 1216.4.8 mm (48 in.)

Customizing your MFP option

Note: Leave all components and hardware in the boxes until you are ready to install them.

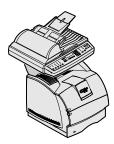
You can customize your MFP with various input and memory options.

The printer base provides stability when configuring the printer plus input options. Configurations are limited to: 1) three 250-sheet drawers, 2) three 500-sheet drawers or any combination of three drawers, 3) a 2000-sheet drawer, 4) a 2000-sheet drawer and two 250-sheet drawers, or 5) a 2000-sheet drawer and a 500-sheet drawer. Any of the listed configurations can include a duplex unit.

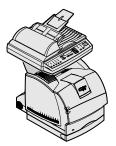
Check the boxes you received to make sure you have all the necessary components for the configuration you ordered.

You may want to arrange the boxes in the order the components are assembled. You can use the illustrated configurations to help lay out your boxes.

Note: Additional information about furniture options is available from the place where you bought your MFP.



Printer, scanner shelf, and scanner



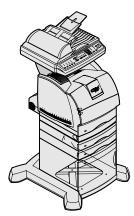
Duplex unit, printer, scanner shelf, and scanner



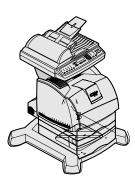
Caster base, 2000-sheet drawer, printer, scanner shelf, and scanner



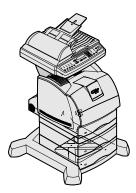
Caster base, 2000-sheet drawer, duplex unit, printer, scanner shelf, and scanner



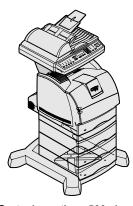
Caster base, 2000-sheet drawer, two 250-sheet drawers, duplex unit, printer, scanner shelf, and scanner



Caster base, 500-sheet drawer, duplex unit, printer, scanner shelf, and scanner



Caster base, two 500-sheet drawers, duplex unit, printer, scanner shelf, and scanner



Caster base, three 500-sheet drawers, duplex unit, printer, scanner shelf, and scanner

Step 2: Assemble paper handling options

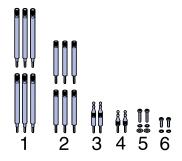
CAUTION: If you are using a 2000-sheet drawer, a duplex unit with one or more input drawers, or more than one 500-sheet drawer, you must use either a printer stand or a caster base.

If you purchased a printer stand, follow the assembly instructions provided with the stand, and then return to Step 2: "Assemble paper handling options" in this book.

The caster base is used when placing your MFP on the floor. It provides mobility and a stable platform for your MFP. There are different assembly instructions for use with a 2000-sheet drawer, 500-sheet drawer, or a 250-sheet drawer.

Preparing the caster base

CAUTION: The correct stabilizer screws must be installed in each optional drawer and the duplex unit to secure the printer and options together.

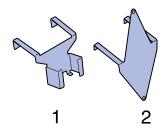


- 1 Remove all items from the caster base carton.
- 2 Remove and group the machine screws, washers, stabilizer screws, and posts from the hardware bag.
- 3 Determine which screws you need for your configuration and place the other screws into the bag.
 - The six long screws (1) are used with three 500-sheet drawers. (two with each 500-sheet drawer)
 - The six short screws (2) are used with the 2000-sheet drawer or the 250-sheet drawers.
 - The two long posts (3) are used with the duplex unit.
 - The two short posts (4) are used when a duplex unit is not available.
 - The two long machine screws (5) are used with the 2000sheet drawer.
 - The two short machine screws (6) are not used with this scanner.

Depending on your configuration, some of the stabilizer screws and posts will not be used.

4 If you have a 2000-sheet drawer, place a lock washer and flat washer on each of the two long machine screws (5).

Assemble paper handling options



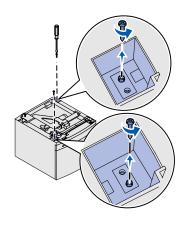
Note: Be sure to set up the items in the order listed in the table.

5 Place power adapter bracket (1) aside for later use. The other power adapter bracket is not used with this scanner and can be discarded.

Use the following table to locate the instructions you need to set up your printer and the paper handling options you purchased.

Topic	Go to page					
Attaching the caster base to the 2000-sheet drawer	5					
Assembling the caster base for the 500 or 250-sheet drawer	8					
Installing the duplex unit	11					
Positioning the printer	12					

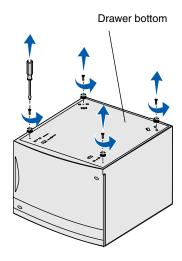
Attaching the caster base to the 2000-sheet drawer



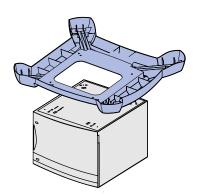
- 1 Remove and inventory all items from the 2000-sheet drawer carton.
 - 2000-sheet drawer
 - Decals
 - 16 AWG power cord
 - Jumper cord
- 2 Place the decals, 16 AWG power cord, and jumper cord aside for later use.
- 3 Remove the two screws inside the 2000-sheet drawer pockets.

Use a number 2 Phillips screwdriver to remove the screws and install the caster base.

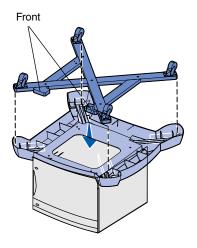
If you have difficulty lifting the screws from the pockets, you can wait until the next step when you turn the drawer over, then the screws should fall out.



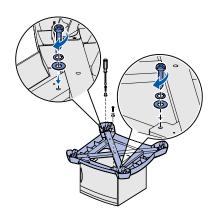
- 4 Turn the 2000-sheet drawer over so the bottom side is up.
- 5 Remove the four screws and rubber feet from the bottom of the 2000-sheet drawer.



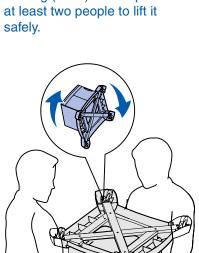
6 Place the caster cover on the bottom of the 2000-sheet drawer.



7 Place the frame assembly inside the caster cover.



CAUTION: The caster and 2000-sheet drawer weighs 22.2 kg (49 lb) and requires at least two people to lift it safely.



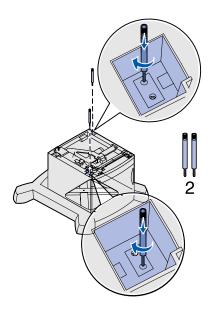
8 Insert the two long machine screws from the caster base hardware bag through the screw holes of the frame assembly and the caster cover, and then into the holes in the bottom of the 2000-sheet drawer.

Each screw goes through a lock washer, then a flat washer, then through the frame assembly and cover.

9 Tighten the screws.

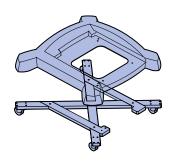
10 Have someone help you lift and turn the assembled 2000sheet drawer and caster base right side up and place it on the floor.

Installing screws in the 2000-sheet drawer



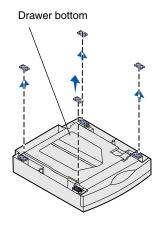
- 1 Insert two short stabilizer screws (2) into the pockets of the 2000-sheet drawer.
- 2 Tighten the screws securely.
- 3 If you have a duplex unit, go to "Installing the duplex unit" on page 11 otherwise, go to "Positioning the printer" on page 12.

Assembling the caster base for the 500 or 250-sheet drawer

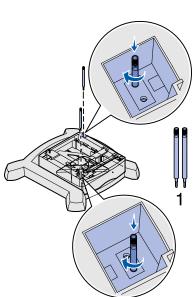


- 1 Remove the caster cover, screws, and frame assembly from the caster box, and place the bag of screws aside for later use.
- 2 Place the frame assembly on the floor.
- 3 Align and place the caster cover on the frame assembly.
- 4 Place the caster base in the location you have chosen for your MFP.

Installing screws in the 500-sheet drawer and caster base



- 1 Remove a 500-sheet drawer from the carton.
- 2 Remove all packing material and tape from the drawer and paper tray.
- 3 If you are using a table or printer stand, then place the 500-sheet drawer in that location and go to step 8, otherwise continue to step 4.
- 4 Use a flat tip screwdriver to remove the rubber feet from the bottom of the 500-sheet drawer.

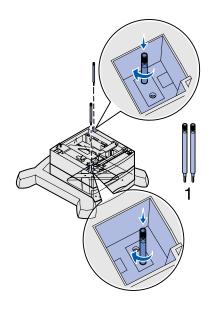


- 5 Place the drawer on the caster base.
- 6 Insert two long stabilizer screws (1) into the pockets of the 500-sheet drawer.

The screws go through the drawer, caster cover, and into the caster frame assembly.

- 7 Tighten the screws securely.
- 8 If you have additional 500 or 250-sheet drawers, go to "Installing additional 500-sheet drawers" on page 10, "Installing 250-sheet drawers" on page 10 otherwise, go to "Installing the duplex unit" on page 11, or "Positioning the printer" on page 12.

Installing additional 500-sheet drawers

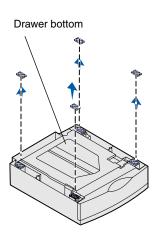


- 1 Remove a 500-sheet drawer from the carton.
- 2 Remove all packing material and tape from the drawer and paper tray.
- 3 Use a flat tip screwdriver to remove the rubber feet from the bottom of the 500-sheet drawer.
- 4 Place the drawer on top of the previously installed drawer.
 Make sure they lock together securely.
- 5 Insert two long stabilizer screws (1) into the pockets of the 500-sheet drawer.

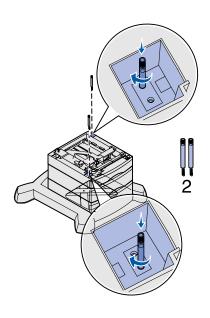
The screws go through the drawer and into the top of the screws of the previously installed drawer.

- 6 Tighten the screws securely.
- 7 Follow steps 1 through 6 to install another 500-sheet drawer.

Installing 250sheet drawers



- 1 Remove a 250-sheet drawer from the carton.
- 2 Remove all packing material and tape from the drawer and paper tray.
- 3 If you are using a table or printer stand, then place the 250-sheet drawer in that location and go to "Installing the duplex unit" on page 11 or "Positioning the printer" on page 12, otherwise continue to step 4.
- 4 Use a flat tip screwdriver to remove the rubber feet from the bottom of the 250-sheet drawer.

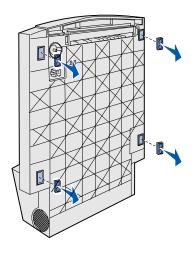


- 5 Place the drawer on top of the previously installed drawer or caster base.
- 6 Insert two short stabilizer screws (2) into the pockets of the 250-sheet drawer.

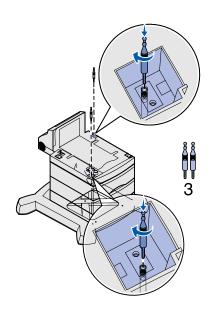
The screws go through the drawer and into the top of the screws of the previously installed drawer or into the caster frame assembly.

7 Tighten the screws securely.

Installing the duplex unit

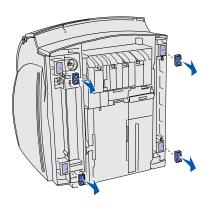


- 1 Remove the duplex unit from the carton.
- Remove all packing material and tape.
- 3 If you are using a table or printer stand, then place the duplex unit in that location and go to "Positioning the printer" on page 12, otherwise continue to step 4.
- 4 Use a flat tip screwdriver to remove the rubber feet from the bottom of the duplex unit.

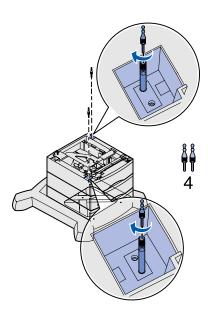


- 5 Place the duplex unit on top of any installed drawers.
 - If you are not using a caster base, place the duplex unit on a table or optional printer stand and go to "Positioning the printer."
- 6 Make sure the drawers and duplex unit lock together securely.
- 7 Insert two long stabilizer posts (3) into the pockets of the duplex unit.
 - The posts go through the duplex unit and into the top of the screws of the previously installed drawer.
- 8 Tighten the posts securely.

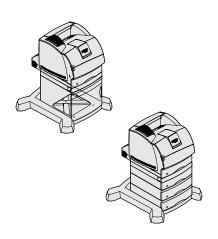
Positioning the printer



- 1 Open the printer box and then remove all items from the box.
- 2 Make sure you have the following items:
 - Printer
 - Power cord
 - Setup Guide with a publications CD
 - Operator panel language overlays
 - Drivers CD
 - Wire bail
 - Operator panel protector overlay
- 3 Place all items except the printer aside for later use.
- 4 If you are using a table or printer stand, then place the printer in that location and go to step 9 on page 13, otherwise continue to step 5.
- 5 Gently place the printer on its back.
- **6** Use a flat tip screwdriver to remove the rubber feet from the bottom of the printer.
- 7 Gently place the printer right side up.



CAUTION: The printer weighs 20.4 kg (45 lb) and requires at least two people to lift it safely.



- 8 Complete steps a and b if your configuration does not include a duplex unit.
 - a Insert the two short stabilizer posts (4) into the top of the stabilizer screws that were previously installed in the optional drawer.
 - **b** Tighten the posts securely.

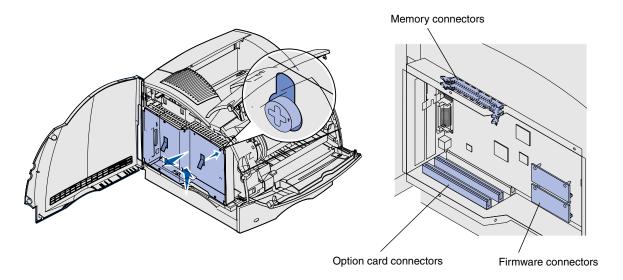
- **9** Lower the printer onto the duplex unit, optional drawer, table, or printer cabinet.
- 10 Make sure the printer and duplex unit lock together securely.
- 11 If you have memory or network options to install, go to "Installing printer memory and network options" on page 14 otherwise, go to "Removing the print cartridge packaging" on page 17.

Installing printer memory and network options

- 1 Press the release latches to open the upper and lower front doors.
- 2 Press down on the side door latches and open the side door.

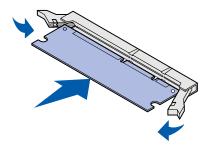
Removing the shield

- 1 Loosen, but do not remove, the six screws on the shield.
- 2 Lift the shield up and off the printer.
- 3 Locate the connectors you want to use.



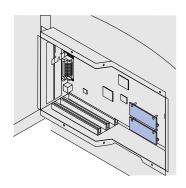
Assemble paper handling options

Installing memory



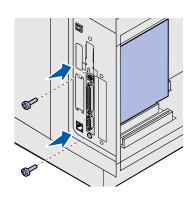
- 1 Unpack the memory option.
- 2 Open both latches on the connector.
- 3 Push the memory card firmly into the connector until it *snaps* into place.

Installing a firmware card



- 1 Locate the holes on the system board near the option card connectors.
- 2 Unpack the firmware card.
- 3 Holding the firmware card by its sides, align the two pins on the card with the holes on the system board.
- 4 Push in until the firmware card is firmly in place.

Installing an option card

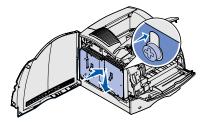


- 1 Locate the card connectors on the system board. If you are installing only one card, install it in connector 1.
- 2 Locate the two screws on the back of the printer that attach the metal plate to the slot.
- 3 Remove and save the two screws, and then remove and discard the plate.
- 4 Unpack the card.
- 5 Align the connection points on the card with the connector on the system board and push the card firmly into the system board connector.

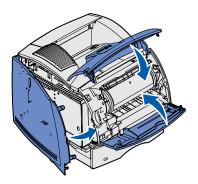
Assemble paper handling options

- 6 Insert the two screws saved from the metal plate (or the extra screws shipped with the card).
- 7 Tighten the screws to secure the card.

Reattaching the shield and closing the doors



- 1 Align the three keyholes on the shield with the screws.
- Place the shield onto the screws and then slide the shield down.
- 3 Tighten all six screws.



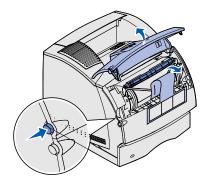
- 4 Close the side door.
- **5** Close the upper and lower front doors.

Step 3: Set up the printer

Removing the print cartridge packaging

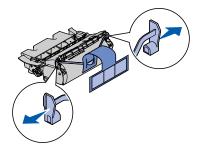




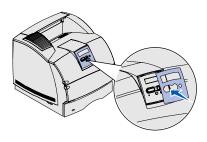


- 3 Remove the tabs and packaging from the cartridge.
- 4 Reinsert the print cartridge into the printer.

 The print cartridge will drop down and *snap* into place.
- 5 Close the upper front door.



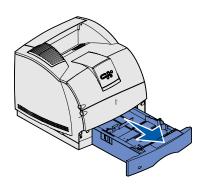
Attaching decals and overlay



- 1 Attach the numbered decals to the recessed areas on the optional drawers and trays.
- 2 If English is not your preferred language:
 - a Locate the adhesive overlay packaged with your printer.
 - b Peel the backing off the overlay.
 - **c** Align the holes in the overlay with the buttons on the operator panel, and then press it into place.
 - d Peel the covering away from the overlay.

Refer to the publications CD for instructions on changing the language of the text displayed on the operator panel.

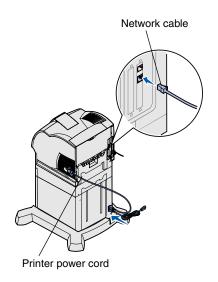
Loading paper



Complete these instructions to load paper into any of the standard or optional trays. All trays are loaded in the same way.

- 1 Remove the tray.
- 2 Adjust the length and width guides to the correct position for the size of paper you are loading.
- 3 Flex the sheets of paper back and forth to loosen them, and then fan them.
 - Do not fold or crease the paper. Straighten the edges of the stack on a level surface.
- 4 Place the paper into the tray and slide the width guide until it lightly rests against the edge of the paper.
- 5 Insert the tray.

Attaching the printer cables



- 1 Connect the printer to a LAN drop or hub using standard cabling that is compatible with your network.
- Attach the printer power cord to the connector on the side of the printer.
- 3 If you have a 2000-sheet drawer, connect the printer power cord into the socket on the back of the 2000-sheet drawer. Otherwise go to step 5.
- 4 Connect the 16 AWG power cord to the socket on the back of the 2000-sheet drawer.
- 5 Connect the 16 AWG power cord (or printer power cord if you do not have a 2000-sheet drawer) to a properly grounded outlet.

Verifying printer setup

Note: If you see a message other than **Ready** on the display, refer to the printer publications CD for instructions on clearing the message.

1 Turn on the printer.

After the printer completes its internal tests, the **Ready** message is displayed.

2 Turn on your computer and any other peripherals.

Printing a menu settings page

- 1 Press Menu until you see Utilities Menu, and then press Select.
- Press Menu until you see Print Menus, and then press Select to print the page. The message Printing Menus appears on the display.
- 3 Verify the options you installed are correctly listed under "Installed Features" and "Printer Information."

Set up the printer

Printing a network setup page

- 1 Press Menu until you see Utilities Menu, and then press Select.
- 2 Press Menu until you see Print Net Setup, and then press Select to print the page.

Save the network setup page after it prints. You will use it later.

Printing Quick Reference information

Information about using the printer and clearing jams is included on the publications CD that shipped with your printer documentation.

We recommend you print this information and store it in a convenient location near the printer.

- 1 Press Menu until you see Utilities Menu, and then press Select.
- 2 Press Menu until you see Quick Reference, and then press Select.
- 3 Press Menu until you see the topic you want to print, and then press Select.
- 4 Repeat steps 1 through 3 to print the other pages.

Configuring for TCP/IP

Assigning a printer IP address

If your network is using DHCP, an IP address is automatically assigned after you connect the network cable to the printer.

- 1 Look for the address under the "TCP/IP" heading on the network setup page you printed earlier.
- 2 Go to "Verifying the IP settings" on page 21 and begin with step 2.

If your network is not using DHCP, then you must manually assign an IP address to the printer.

- 1 Press Menu until you see Network Menu, and then press Select.
- 2 Press Menu until you see Standard Network, and then press Select.

Set up the printer

- 3 Press Menu until you see Std Net Setup (or Network 1 Setup or Network 2 Setup), and then press Select.
- 4 Press Menu until you see TCP/IP, and then press Select.
- 5 Press Menu until you see Set IP Address, and then press Select.
- 6 Change the address by pressing Menu to increase or decrease each number. Press Select to move to the next segment. Press Select when you are finished.

The message **Saved** appears briefly.

- 7 Press Menu until you see Set IP Netmask, and then press Select.
- 8 Repeat step 6 to set the IP Netmask.
- 9 Press Menu until you see Set IP Gateway, and then press Select.
- 10 Repeat step 6 to set the IP Gateway.
- 11 When you are finished, press **Go** to return the printer to the Ready state.

Verifying the IP settings

- 1 Print another network setup page. Look under the "TCP/IP" heading and make sure the IP address, netmask, and gateway are what you expected.
 - See "Printing a network setup page" on page 20 if you need help.
- Ping the printer and verify that it responds. For example, at a command prompt on a network computer type ping followed by the new printer IP address (for example, 192.168.0.11):

ping xxx.xxx.xxx

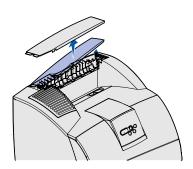
If the printer is active on the network, you receive a reply.

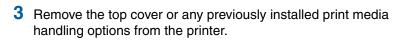
Note: On Windows computers, click Start ▶
Programs ▶ Command prompt (or Accessories ▶
Command prompt if using Windows 2000).

Attaching the scanner shelf

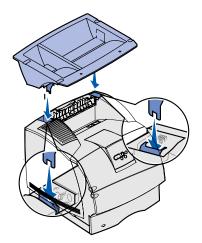
- 1 Turn the printer off.
- 2 Unplug the 16 AWG power cord or printer power cord from the grounded outlet.

Set up the printer

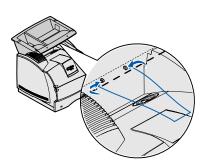




You will not need the cover when the scanner shelf is attached. Store the cover, it will be needed if you remove the shelf.



- 4 Align and insert the scanner shelf mounting brackets into the slots on top of the printer.
- 5 Make sure the scanner shelf is positioned securely.



6 Place the tips of the wire bail into the ends of the plastic brackets so that the bail curves downward.

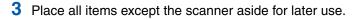
The wire bail came with the printer and rests in the standard output bin when installed.

Step 4: Install the scanner

- 1 Open the scanner box and then remove all items from the box except the scanner.
- 2 Make sure you have the following items:

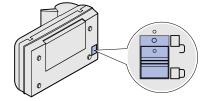
Scanner	Power adapter
Feed tray	Scanner cable
Paper tray extension	Setup Guide
Paper stop	Drivers CD

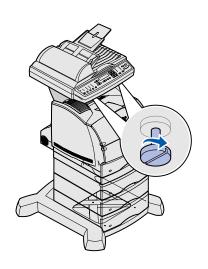
Y-line power cord Spare pad assembly



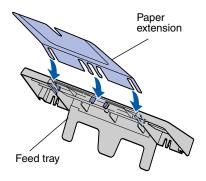
- 4 Remove the scanner from the box and place it on a flat, level surface.
- 5 Locate the lock switch on the bottom of the scanner.
- 6 Push the switch up to the unlocked position.
- 7 Place the scanner on the scanner shelf.
- 8 Insert two thumbscrews into the bottom of the scanner and tighten securely.

The thumbscrews are attached to the bottom of the scanner shelf.

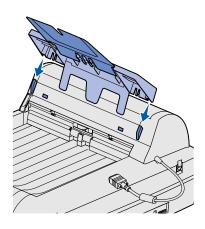




Step 5: Install the feed tray and paper stop

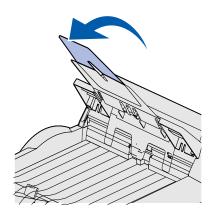


1 Connect the paper extension to the feed tray.

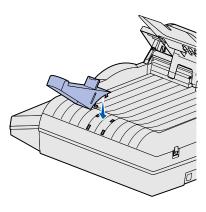


2 Attach the feed tray to the automatic document feeder.

3 Open the paper support on the feed tray.



4 Attach the paper stop to the top cover.



Step 6: Attach cables and power cords

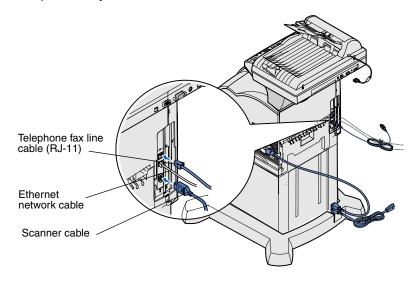
Attaching cables to the printer

Note: Germany: Use only the German TAE type F adapter shipped with this product because it contains a billing tone filter. The adapter is designed only for the F connector of the German wall outlet. This must be the only device attached to the NFN wall receptacle.

Switzerland: Use only the Swiss adapter shipped with this product because it contains a billing tone filter.

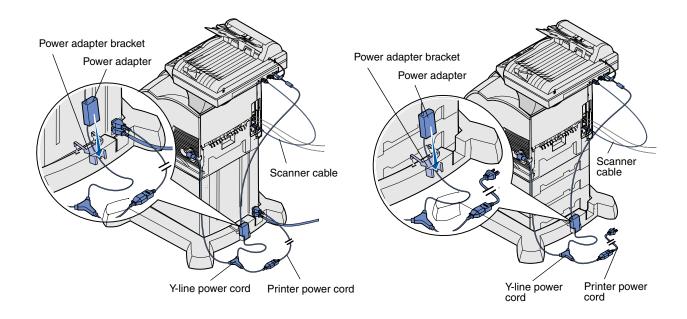
Connect the printer to the telephone line, network, and MFP.

- 1 Connect the RJ-11 telephone fax line cable into the fax modem port on the back of the print server installed in your printer.
- 2 If you received a telephone adapter specifically designed for use in your country, attach the telephone adapter to the telephone fax line cable and plug the fax line cable into the phone line outlet.
- 3 Connect the Ethernet cable into the Ethernet network port on the back of the print server installed in your printer.
- 4 Connect the scanner cable to the printer, but do not turn the power on yet.



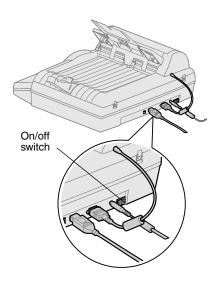
Attaching cables to the scanner

- 1 Connect the scanner cable to the scanner.
- 2 Connect the automatic document feeder cable to the connector on the back of the scanner.
- 3 Connect the power adapter cord to the scanner.
- 4 Connect the Y-line power cord to the power adapter.
- 5 Remove the printer power cord from the printer.
- 6 Connect the Y-line power cord to the printer.
- 7 Connect the printer power cord to the Y-line cord.
- 8 Connect the printer power cord or the 2000-sheet 16 AWG power cord to a properly grounded outlet, but do not turn the power on yet.



Step 7: Turn on the scanner and printer

Performing a power up sequence



- 1 If you are using a print server with a modem, plug the telephone fax line cable into the phone line outlet.
- 2 If you disconnected the Ethernet network cable from the print server or wall outlet, reconnect it.
- 3 Plug the printer power cord or 2000-sheet 16 AWG power cord into a properly grounded outlet.
- 4 Turn on the scanner.
- 5 Turn on the printer.

Wait for the MFP to initialize. When the scanner comes on, there is a short wait cycle while the firmware is initialized.

Please Set Date/Time is displayed on the first line of the MFP control panel and "Please Wait..." is displayed on the second line.

Do not turn off the printer or unplug the scanner until the **Please Wait**... message disappears from the control panel.

First time setup	MFP panel:	When initialization is completed, the Please						
	Please Set Date/Time Please Wait	Wait message disappears. The Please Set Date/Time prompt indicates that you need to set required fax information.						
Restart	MFP panel: Please Wait	When you restart the MFP, a Please Wait message appears on the second line of the control panel. When initialization is completed, the MFP control panel displays the current time and date, plus the Ready message.						
Printer operator panel	Printer panel: 24MB of memory required for Fax	When you turn on your printer after installing th MFP, you may see the message on the left. The Analog Fax option is disabled unless there is a minimum 24MB of printer memory. If you receive this message, install additional printer memory to meet or exceed the 24MB requirement.						

Hardware setup is now complete. You are ready to configure the MFP.

Step 8: Change your default copy settings

A number of copy settings are available for customizing the MFP output to suit your needs. Some settings or values are displayed only if a specific option is installed on your printer.

The indicator light next to the value on the control panel illuminates to indicate the current setting. When you select a new setting, the light changes to the selected setting to identify it as the current default. These settings remain active until new ones are selected or the factory defaults are restored.

There are three methods to change the copy default settings for your MFP. They are 1) manually entering the information through the MFP control panel and operator panel, 2) using your browser to access the MFP IP address and then entering the Configure menu, or 3) using MarkVision™ Professional to access the MFP IP address and enter the Configure menu.

Manually changing settings

Note: You can change the copy settings for individual jobs by changing settings on the control panel but not entering the Copy menu to save the settings. The MFP returns the settings to the default value after approximately 1 minute.

- 1 On the MFP control panel, press the appropriate buttons to change the Content, Copy Media, Duplex, or other settings to the default options you want.
- 2 After you make your selections, press **Menu** until Copy menu appears.
- 3 Press Menu until Copy menu =Save appears, and then press Select.
- 4 Press Go.

 ${f Ready}$ is displayed.

Using your browser

Note: Many of these settings depend on the printer, options, and scanner combination you have.

- 1 Type the IP address of the MFP in the URL field of your browser (for example, http://192.168.236.24), and then press Enter.
- 2 Click Configuration.
- 3 Select Copy Setup from the MFP menu.

The Copy Setup page has the following menu items available:

- Content
- Paper Saver
- Duplex
- Original Size
- Scaling
- Output Bin
- Factory Defaults

- Copy Media
- · N-up frame
- Finishing
- · Copy Size
- · Default Darkness
- Number of Copies
- · Copy Quality
- 4 Select the menu item for the setting you want to change.
- 5 Select the new setting and click **Submit**.
- 6 Repeat steps 1 through 5 to change additional settings.

Using MarkVision Professional

Note: Instructions for installing MarkVision Professional are in the CD booklet shipped with the drivers CD.

MarkVision Professional is a printer management utility on the drivers CD.

After installing MarkVision Professional, you can do an IP search to find the MFP containing the print server and go to the Copy tab to set the required information. Click **Configure** > **TCP/IP**, and launch the TCP/IP address manager.

Follow the instructions on the screen, and then save your settings before closing MarkVision Professional.

Step 9: Set send and receive fax information

Understanding FCC fax requirements

Note: See "Electronic emission notices" on page 48 and "Telecommunications notices" on page 48 for more FCC information.

Note: If you do not have a TCP/IP environment, you must use the MFP control panel to set your basic fax information.

During fax setup, you must assign some basic information. The Telephone Consumer Protection Act of 1991 requires all outgoing faxes to contain the following information in a margin at the top or bottom of each transmitted page, or on the first page of the transmission:

- Date and time fax is sent
- Station name (identification of the business, other entity, or individual sending the message)
- Station number (telephone number of the sending fax machine, business, other entity, or individual)

There are three methods to enter your fax setup information. They are 1) manually entering the information through the MFP control panel, 2) using your browser to access the MFP IP address and then entering the Configure menu, or 3) using MarkVision Professional to access the MFP IP address and enter the Configure menu.

Use the following table to find the instructions for the method you want to use.

Method	Page
Performing manual fax setup	33
Performing browser fax setup	34
Using MarkVision Professional to set fax information	35

Performing manual fax setup

You can quickly change menu settings from the MFP control panel by pressing **Menu** and then selecting the menu for the area you want to change.

To manually enter the fax setup information:

- 1 On the control panel, press **Menu** repeatedly until you see Fax Quick Setup, and then press **Select**.
- 2 When Country/Zone appears, use **Menu** to find your country and time zone (for example, Eastern), and then press **Select** to save your choice.
- 3 Set the current date and time:

If the correct date and time appear on the display, press **Return** to go to the next menu item.

If the default date and time appear (2000-01-01 15:35) on the display, use the numeric keypad to change the numbers in each field. After the date and time are set, the next menu item appears.

- 4 When you see Station Name, enter your name or company name using the numeric keypad on the panel.
- 5 Press **Return** when you have finished entering your Station Name. **SAVED** briefly appears.
- 6 When you see Station Number, enter your fax phone number using the numeric keypad on the panel.
- 7 Press Return after entering your Station Number. SAVED briefly appears. After the last menu item has been entered, Setup Complete appears.

Performing browser fax setup

Note: Configuration is a task usually done by a network administrator. If you are prompted for a password during the following instructions, see your network administrator for help.

Note: During printer power up, if the print server is configured to use Network Time Protocol (NTP) time, the current date and time are provided. However, you must set the time zone to get the correct time.

After the IP address is set, use your browser to set the required fax information. You can also configure the MFP to route faxes received through the fax modem port on the print server (with modem) to an output bin on your printer.

- 1 Type the IP address of the MFP in the URL field of your browser (for example, http://192.168.236.24), and then press **Enter**.
- 2 Click Configuration.
- 3 Under the MFP heading, click Fax Setup.
- 4 Click Configuration.

If you are changing fax modes, you must click **Submit** before you can access the configuration page.

- 5 Enter the required FCC information:
 - · Current date and time
 - Station name (personal name or company name)
 - Station number (fax phone line number)
- 6 Select the Time Zone, such as Eastern (USA and Canada, Eastern Standard Time). This sets the required information.
- 7 Set your options for Fax storage, Output bin, Rings to Answer, and so on.
 - For a complete list of receive fax options, refer to the online documentation on the MFP CD.
- 8 After you finish entering the information, click **Submit**.

Using MarkVision Professional to set fax information

Note: Instructions for installing MarkVision Professional are in the CD booklet shipped with the

drivers CD.

MarkVision Professional is a printer management utility on the drivers CD.

After installing MarkVision Professional, you can do an IP search to find the MFP containing the print server and go to the Fax tab to set the required information. Click **Configure ➤ TCP/IP**, and launch the TCP/IP address manager.

Follow the instructions on the screen, and then save your settings before closing MarkVision Professional.

Changing optional settings

Optional settings such as setting up a fax transmission log, creating permanent fax destinations, and enabling the fax server function can be changed through the MFP control panel, your browser, or MarkVision Professional. The following optional settings are explained using the browser method.

Setting up a fax transmission log

When you send or receive a fax, an entry of the activity is recorded in a file. You can print this file when you want, or specify that it be printed automatically.

To set the fax transmission log options:

- 1 Type the IP address of the MFP in the URL field of your browser, and then press **Enter**.
- 2 Click Configuration.
- 3 Under the MFP heading, click Fax Setup.
- 4 Click Configuration.
- 5 Set your options for printing the transmission logs and output bins.
- 6 When you finish, click Submit.

See your printer documentation for supported paper sizes, paper types, and output bins.

Note: For a complete list of fax log options, refer to the online information on the MFP CD.

Set send and receive fax information

Creating permanent fax destinations

Note: Once permanent fax destinations are created, they become accessible on the MFP control panel. Press Fax/Scan mode repeatedly until SCAN → Fax appears in the control panel display. Press Menu to move through the list.

Note: You can create a group fax distribution list by creating a permanent destination containing multiple recipient fax numbers. Separate each entry with a comma. Make sure you assign a unique name that identifies the destination as a group fax.

Instead of entering the phone numbers of fax recipients each time you send a fax, you can create permanent fax destinations that appear on the MFP control panel.

- 1 Type the IP address of the MFP in the URL field of your browser, and then press **Enter**.
 - The destinations you create here are stored only on this MFP.
- 2 Click Configuration.
- 3 Under the MFP heading, click **Manage Destinations**.
- 4 Click Fax Destinations Setup.
- 5 Enter a unique name for the fax recipient and specify their fax number (for example, John_Acct 555-1212).
- 6 Assign a shortcut number (1–245).
 - Assigning a shortcut lets you press #, and then the assigned number to activate your scan. If you enter a shortcut number already in use, you are prompted to select another number.
- 7 Click Submit.

Enabling fax server function

Note: Enabling the fax server function disables the analog fax send function.

Note: If Fax Server is already selected, press **Configuration**.

When this mode is enabled, instead of using the modem to send outgoing faxes, the phone number is incorporated into the e-mail address of the Fax Server and an e-mail is sent to the fax server with the fax image as an attachment.

- 1 Type the IP address of the MFP in the URL field of your browser (for example, http://192.168.236.24), and then press **Enter**.
- 2 Click Configuration.
- 3 Click Fax Setup under the MFP menu.
- 4 Select Fax Server, and then click Submit.
- 5 Enter the settings for Fax Server.

Step 10: Set up network scanning

Note: The control panel will not display a Scan to... menu item unless the menu item has been configured.

In addition to making copies and sending faxes, the MFP lets you scan documents and send them to designated destinations on your network.

There are three scan to network modes:

- Scan to Profile (for single use scan jobs such as one time scan to e-mail or scanning documents back to your workstation)
- Scan to e-mail (to a permanent destination)
- Scan to FTP (to an FTP server)

Performing Scan to Network General Setup

Configure default scan job settings

You can configure some default scan job settings that preset the MFP control panel formats for all Scan to e-mail and Scan to FTP jobs.

- 1 Type the IP address of the MFP in the URL field of your browser (for example, http://192.168.236.24), and then press **Enter**.
- 2 Click Configuration.
- 3 Under the MFP heading, click Scan to Network General Setup.
- 4 Set your default network scan settings.

It is a good idea to base these settings on the most common types of originals you will be scanning.

These defaults can be overridden by changing the settings on the MFP control panel just before scanning.

5 Click Submit.

Note: After you create a list of permanent destinations, it becomes available in the MFP control panel; these default settings are active choices for your typical scan job.

Set up network scanning

Performing Scan to E-mail General Setup

Note: You may want to use the network administrator's address as the default address. When an e-mail cannot be sent, notification is returned to this address.

Creating permanent e-mail destinations

Note: Before you create a destination, check the list at the bottom of the Web page. Make sure your recipient is not already listed.

Specify SMTP gateway and other E-mail settings

- 1 Type the IP address of the MFP in the URL field of your browser, and then press **Enter**.
- 2 Click Configuration.
- 3 Under the MFP heading, click Scan to E-mail General Setup.
- 4 Specify the SMTP gateway of your network or internet service provider, plus your e-mail address for the reply line of the message.
- 5 Enter a subject (descriptive name) and a generic message suitable for use on all Scan to e-mail jobs.
 - This information appears on all e-mail scanned to permanent e-mail destinations.
- **6** To store scanned documents on a Web site and send only a Web link in the e-mail, complete the Web Link section.
- 7 After entering your choices, click **Submit**.

Create a separate recipient entry for each destination and give them unique names easily identified in the destinations list.

- 1 Type the IP address of the MFP in the URL field of your browser, and then press **Enter**.
- 2 Click Configuration.
- **3** Under the MFP heading, click **Manage Destinations**.
- 4 Click E-mail Destinations Setup.
- **5** Enter a unique name for the destination.
- 6 Enter the destination e-mail address.
- 7 Specify to send the scanned document either as an Attachment or as a Web Link.
- 8 Select scan type and resolution.

Note: You can rapidly find your e-mail recipient by pressing # and entering the shortcut number on the MFP control panel.

- **9** Assign a shortcut number (1–245) to the destination (optional).
- 10 Click Add/Modify. This new destination is now available for selection from the MFP control panel menu.

Creating permanent FTP destinations

Note: Before you create a destination, check the list at the bottom of the Web page. Make sure your recipient is not already listed.

Note: You can rapidly find your FTP recipient by pressing # and entering the shortcut number on the MFP control panel.

Create a separate recipient entry for each destination and give them unique names easily identified in the destinations list.

- 1 Type the IP address of the MFP in the URL field of your browser, and then press **Enter**.
- 2 Click Configuration.
- **3** Under the MFP heading, click **Manage Destinations**.
- 4 Click FTP Destinations Setup.
- 5 Enter a unique name for the destination.
- 6 Enter Server name, Log-in, Password, and Filename.
- 7 Select scan type and resolution.
- 8 Assign a shortcut number (1–245) to the destination (optional).
- 9 Click Add/Modify. This new destination is now available for selection from the MFP control panel menu.

Step 11: Verify MFP setup

Making a test copy

Copy mode is the default setting of the control panel.

- 1 Make sure the **Ready** message is displayed.
- 2 Place your original document in the scanner.
- 3 Press Go/Send to send a copy to your printer.

Sending a test fax

Note: If Send/Fax is disabled, this option does *not* appear.

Send a one page test fax to someone and ask for feedback.

- 1 Press Fax/Scan Mode once. Enter Phone # is displayed on the MFP control panel.
- 2 Use the numeric keypad on the control panel and enter the phone number of the person receiving the fax.
- 3 Place your original document in the scanner.
- 4 Press Go/Send to send a fax.

Testing scan to network

Test your scan to network functions by creating Scan Profiles or scanning to permanent destinations.

You can only test the scan to network functions that you configured during setup. For example, to test Scan to E-mail, you must have created at least one permanent e-mail destination. Otherwise, $SCAN \rightarrow EMAIL$ does not appear as a scan to network mode in the MFP control panel.

Step 12: Distribute MFP user instructions

Finding user instructions

MFP online documentation includes helpful instructions for making copies, sending faxes, and scanning documents to e-mail, FTP destinations, or back to your computer.

To view the available information on the MFP CD, click **View Documentation**, and then select your MFP.

Distributing user information

Here are several ways to distribute MFP information:

- Print copies of each set of user instructions stored on the MFP CD, and manually deliver them to users.
- Copy the PDF containing the user instructions and store it in a convenient location on your network or Intranet. The PDF is stored in the Pubs directory on the MFP CD.

Limiting MFP use

MFP Job Accounting can be configured to require users to enter an authorized number or select an authorized name to unlock the control panel.

Detailed instructions are on the MFP CD. Click **View Documentation**• Use MFP • More MFP Configuration.

Solve setup problems

Problem	Solution			
Ready message not displayed	The control panel and the printer are not talking to each other, or the printer or scanner may be turned off.			
	1 Turn the printer off, and then back on.			
	2 Turn the printer and scanner off. Make sure all cables and cords are connected, and then power up in the correct order.			
	Note: Remember to turn the scanner on before turning on the printer.			
Control panel buttons not responding	Make sure the printer is turned on.			
	Note: Remember to turn the scanner on before turning on the printer.			
Scanner is not working	1 Make sure the scanner is unlocked. See step 5 on page 23.			
	2 Turn printer and scanner off. Make sure all cables and cords are connected, and then power up in the correct order.			
	Note: Remember to turn the scanner on before turning on the printer.			
Test document did not print	1 Verify that each electrical outlet has power.			
	2 Make sure all cables and line cords are properly seated.			
	3 Restart the copy job.			
Unable to send or receive faxes	1 Make sure the telephone fax line cable is properly connected to the fax modem port on the print server and to the fax phone outlet.			
	2 Repeat the fax setup. See "Set send and receive fax information" on page 32.			
	3 Refer to the online information on the MFP CD. Click View Documentation ▶ Use MFP ▶ Solving fax problems.			
Network scanning modes (SCAN → PROFILE, SCAN → EMAIL, or SCAN → FTP) do not appear in the control panel	Scan to network modes must be configured in order to show up in the MFP control panel. See "Set up network scanning" on page 37 for detailed instructions.			

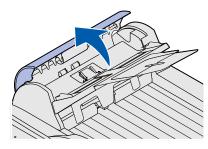
Getting more help

Contact the place where you bought your MFP.

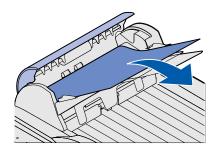
Maintain your scanner

jam

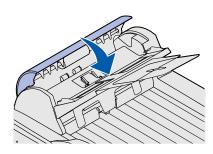
Clearing a paper 1 Open the automatic document feeder.



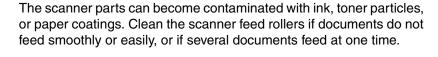
2 Carefully pull out the jammed paper.



3 Close the automatic document feeder.

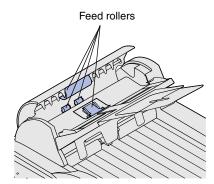


Cleaning the automatic document feeder

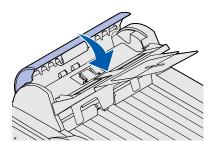




- 1 Turn off and disconnect the power to the scanner.
- 2 Open the automatic document feeder.



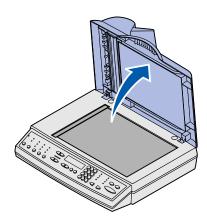
- 3 Wet a clean, lint-free cloth or cotton swab with water.
- 4 Wipe the feed rollers by moving the swab from side to side.
- 5 Rotate the roller forward with your finger and repeat step 4 until the entire roller is cleaned.



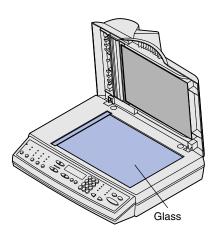
- 6 Close the automatic document feeder.
- 7 Reconnect the power and turn the scanner back on.

Cleaning the document glass

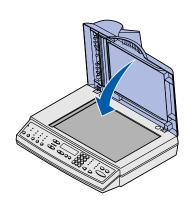
1 Open the document cover.



- 2 Wet a clean, lint-free cloth or cotton swab with water.
- **3** Wipe the scanner glass and automatic document feeder area by moving the cloth or swab from side to side.

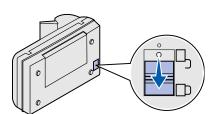


4 Close the document cover.



Moving the scanner

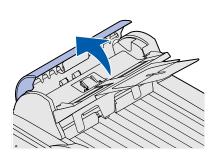
Warning: Failure to lock the scan mechanism before moving the unit can cause internal damage.



If you need to transport the scanner, follow these instructions to relock the scanner:

1 Raise the scanner high enough to move the switch down to the locked position.

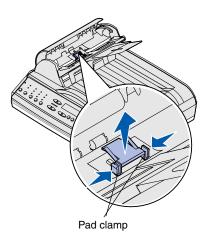
Replacing the pad assembly



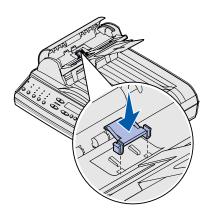
If you experience problems with papers double-feeding through the automatic document feeder, the pad assembly may be worn.

To replace the automatic document feeder pad:

- 1 Turn the scanner off.
- 2 Open the automatic document feeder.



3 Remove the old automatic document feeder pad assembly by squeezing and pulling out the upper part of the pad clamp.



- 4 Hold the upper part of the new clamp, squeeze, and place it gently in the pad holder.
- 5 Close the automatic document feeder.

Notices

The following notices apply to machine type 4036-302.

The following telecommunications notices apply to those machines in which the print server is installed.

Electronic emission notices

Warning: This is a Class A product. In a domestic environment, this product may cause radio interference, in which case the user may be required to take adequate measures.

FCC Rules -- Part 15

The print server has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules (Federal Communications Commission).

Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

The FCC Class A limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference, in which case the user will be required to correct the interference at his own expense.

The manufacturer is not responsible for any radio or television interference caused by using other than recommended cables or by unauthorized changes or modifications to this equipment. Unauthorized changes or modifications could void the user's authority to operate this equipment.

Industry Canada ICES-003

This Class A digital apparatus complies with Canadian ICES-003.

Avis de conformité aux normes de l'industrie du Canada

Cet appareil numérique de la classe A respecte toutes les exigences du Règlement sur le matériel brouilleur du Canada.

Telecommunications notices

FCC rules Part 68

This equipment complies with Part 68 of the FCC Rules. A label on the back of the equipment shows its FCC registration number and ringer equivalence number (REN).

Your telephone company may ask you for these numbers in order to determine how many devices may be connected to your telephone line (in most areas, no more than five). If too many RENs are assigned to your telephone line, this device may not ring in response to an incoming call. Contact the telephone company to determine the maximum RENs for your calling area.

This equipment uses an RJ-11C Universal Service Order Code (USOC) jack, and is designed to be connected to the telephone network or premises wiring using a compatible jack that is FCC Part 68 compliant. An FCC compliant telephone cord is provided with this equipment. Refer to the setup documentation for instructions about connecting the fax telephone cable.

If you experience problems with this equipment that you cannot resolve, contact Lexmark International, Inc., for repair and warranty information. If the problems are causing harm to the telephone network, the telephone company may ask you to disconnect the equipment from the network until the problem is resolved. If the equipment causes harm to the telephone network, the telephone company will notify you in advance, or as soon as possible, that temporary discontinuance of service may be required. You will also be notified of your right to file a complaint with the FCC if you believe it is necessary.

The telephone company may make changes to its facilities, equipment, operations, or procedures that could affect the operation of this equipment. If this happens, the telephone company will notify you in advance so you can make necessary adjustments in order to maintain uninterrupted service.

This equipment cannot be used on telephone company-provided coin service.

Connection to party lines is subject to state tariffs. To avoid damage caused by lightning strikes and other electrical surges, we recommend that you install an ac surge protector in the outlet to which this device is connected.

The Telephone Consumer Protection Act of 1991 makes it unlawful to send a fax unless the following information is included (1) in a margin at the top or bottom of each transmitted page, or (2) on the first page of the transmission:

- Date and time the fax is sent.
- Identification of the business, other entity, or individual sending the fax
- Telephone number of the sending machine or such business, other entity, or individual

Industry Canada CS-03 notice

Notice: This equipment meets the applicable Industry Canada Terminal Equipment Technical Specifications. This is confirmed by the registration number. The abbreviation, IC, before the registration number signifies that registration was performed based on a Declaration of Conformity indicating that Industry Canada technical specifications were met. It does not imply that Industry Canada approved the equipment. The registration number is located on the equipment.

The Ringer Equivalence Number (REN) for this terminal equipment is located on the approved terminal equipment labeling. The REN assigned to each terminal equipment provides an indication of the maximum number of terminals allowed to be connected to a telephone interface. The termination on an interface may consist of any combination of devices subject only to the requirement that the sum of the Ringer Equivalence Numbers of all the devices does not exceed five

Before installing this equipment, users should ensure that it is permissible to be connected to the facilities of the local Telecommunications Company. The equipment must also be installed using an acceptable method of connection. The customer should be aware that compliance with the above conditions might not prevent degradation of service in some situations.

A representative designated by the supplier should coordinate repairs to certified equipment. Any repairs or alterations made by the user to this equipment, or equipment malfunctions, may give the telecommunications company cause to request the user to disconnect the equipment.

Users should ensure for their own protection that the electrical ground connections of the power utility, telephone lines and internal metallic water pipe system, if present, are connected together. This precaution may be particularly important in rural areas.

CAUTION: Users should not attempt to make such connections themselves, but should contact the appropriate electric inspection authority, or electrician, as appropriate.

This equipment uses the following jacks: CA11A.

European Community (EC) directives conformity

This product is in conformity with the protection requirements of EC Council directives 89/336/EEC, 73/23/EEC, and 1999/5/EC on the approximation and harmonization of the laws of the Member States relating to electromagnetic compatibility and safety of electrical equipment designed for use within certain voltage limits and on radio equipment and telecommunications terminal equipment.

A declaration of conformity with the requirements of the directives has been signed by the Director of Manufacturing and Technical Support, Lexmark International, S.A., Boigny, France.

Warning: This is a Class A product. In a domestic environment, this product may cause radio interference, in which case the user may be required to take adequate measures.

This product satisfies the Class A limits of the EMC standard EN 55022 and the safety requirements of EN 60950. It is compliant with the telecommunication standard: TBR 21 for use with Telecommunication Terminal Equipment which is permitted by Council Directive 1999/5/EC of the European Parliament and of the Council relating to Radio & Telecommunications Terminal Equipment.

Network compatibility notices

This equipment has been designed, tested, and found to be compliant with the essential requirements of European technical standard TBR 21 for Pan-European single terminal connection to the Public Switched Telephone Network (PSTN).

This applies to all print servers which bear the following mark:



This equipment is designed to inter-work with PSTN's that accept analog signals.

However, due to differences between the individual PSTNs provided in different countries, the TBR 21 certification does not, in itself, give an unconditional assurance of successful operation on every PSTN termination point. In the event of problems, contact your equipment supplier in the first instance.

There are currently no interoperating difficulties for the following countries:

Austria	Belgium	Denmark	Finland
France	Germany	Luxemburg	Netherlands
Greece	Iceland	Ireland	Italy
Portugal	Sweden	United	Switzerland
Spain	Norway	Kingdom	

Using the print server in Germany

The print server requires a German billing tone filter to be installed on any line which receives metering pulses in German. Contact customer support for ordering information.

The subscriber may request that metering pulses be placed on the line, or can have them removed by calling the German network provider. Normally, metering pulses are not provided unless specifically requested by the subscriber at the time of installation.

Using the print server in Switzerland

The print server requires a Switzerland billing tone filter to be installed on all equipment used in Switzerland since metering pulses are present on

all analog lines. Contact customer support for ordering information.

South Africa telecommunications notice

This modem must be used in conjunction with an approved surge protection device when connected to the PSTN.

Readers' Comments — We'd Like to Hear from You

IBM Infoprint M22 MFP Option Setup Guide

Publication No. S510-2633-00

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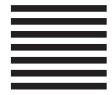
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